

Agenda

- Pricing
 - Types
 - Value-based Pricing
- Creating your Profit Plan
 - Marketing
 - Revenue
 - Costs
 - Summary
- Action Items

Pricing Strategies

Cost-plus

= Costs + (1 + XX%)

- Pros:
 - Simple
 - Consistent
- Cons
 - Ignores customers
 - Might not cover all costs
- Good ex: Everlane

Competition-based

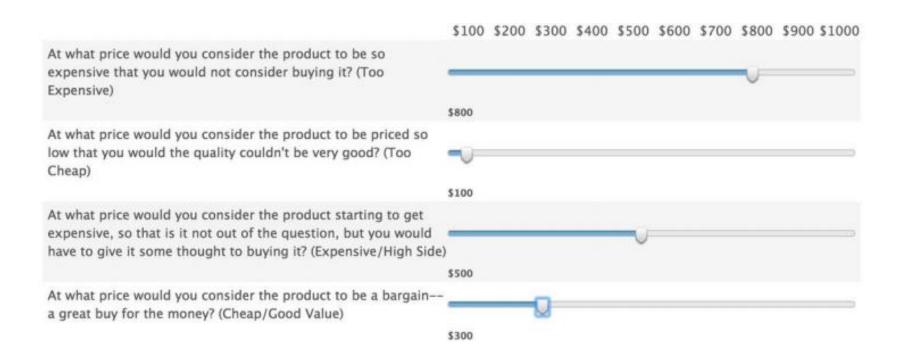
≈ Competitors

- Pros
 - Simple
 - Evolves with market
- Cons
 - Ignores customers
 - Relying on competitor research

Value-based

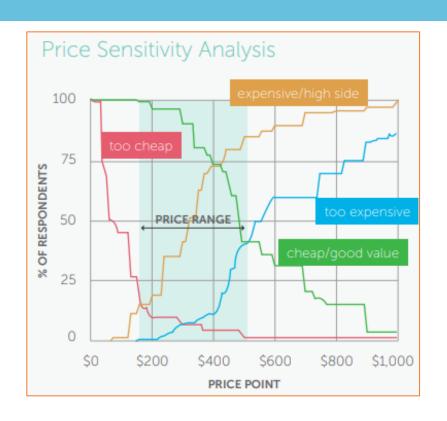
- = Customers' WTP
- Pros
 - Customer-focused
 - Evolves with customer
- Cons
 - Takes time & effort

Willingness To Pay



Source: <u>The Anatomy of SaaS</u> <u>Pricing Strategy</u>, pg. 42

Your Price Range



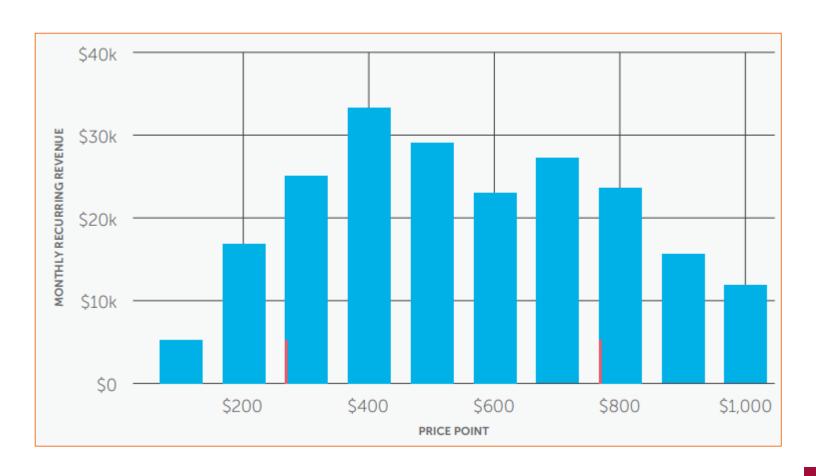


Source: The Anatomy of SaaS Pricing

Strategy, pg. 43

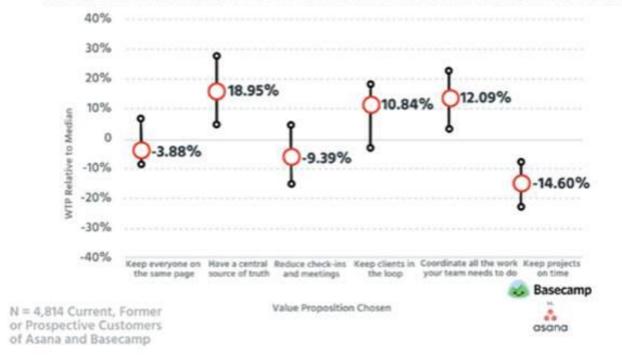


Optimal Price



Value Proposition

RELATIVE WILLINGNESS TO PAY BASED ON VALUE PROPOSITION



Source: <u>SIMPLE VS. COMPLEX</u> PRICING: BASECAMP VS. ASANA

Pricing Summary

- Value-based Pricing = Customer-focused
- Willingness to Pay
- Pricing = % market X potential revenue
- Value Proposition is super important

Creating a Budget Profit Plan

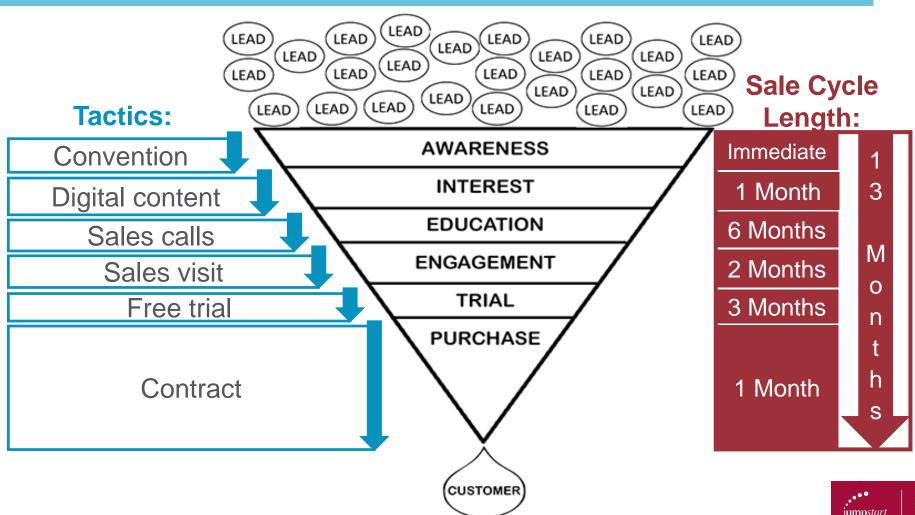
AKA Financial Projections, Financial Model, Forecast, Pro Forma

Revenue & Marketing

Revenue = Units X Price

Units = Marketing X Conversion Rates

Sales Funnel - Idea



Sales Funnel – Numbers

Telesales			Jan-21	Feb-21	Mar-21
		# of callers:	1	2	3
Calls / Caller / Mo	600				
Prospect conversion %	5%	# of prospects:	30	60	90
Opportunity conversion %	30%	# of opportunties:	9	18	27
Sale conversion %	50%	# of sale conversion:	5	9	14
Cost /caller / month	\$ 2,600	CAC	\$520	\$578	\$557
Email Campaigns		Jan-21	Feb-21	Mar-21	
		# of campaigns:	4	3	5
Contacts/campaign	200				
Open Rate %	10%	# of prospects:	80	60	100
Click Rate %	20%	# of opportunities:	16	12	20
Sale conversion %	17%	# of sale conversion:	3	2	3
Cost of a campaign	\$ 200	CAC	\$267	\$300	\$333



Which Units?

			Jan-20	Feb-20	Mar-20
Total Units Purchased			103	91	130
Sales breakdown					
Wraps		31%	32	28	40
Headbands		22%	23	20	29
Luxe Headbands	12%		12	11	16
Baby Headbands	20%		20	18	26
Scrunchies		12%	12	11	16
Kinky Curly Frontal Wig		1%	1	1	1
Kinky Straight Frontal Wig		1%	2	1	2
Water Wave Wig		1%	1	1	1
Total		100%			
Prices					
Wraps	\$	30.00	947	837	1,196
Headbands	\$	20.00	459	405	579
Luxe Headbands	\$	40.00	496	438	626
Baby Headbands	\$	15.00	304	269	384
Scrunchies	\$	7.00	87	77	110
Kinky Curly Frontal Wig	\$	175.00	197	174	249
Kinky Straight Frontal Wig	\$	215.00	323	286	408
Water Wave Wig		150.00	113	100	142
Revenue			\$ 2,927	\$ 2,586	\$ 3,694

Direct Costs

Direct Costs = directly related to creating or acquiring the product / service

- AKA
 - Cost of Goods Sold (COGS)
 - Variable Costs
 - Cost of Sales
- Examples:
 - Direct Labor
 - Direct Materials

Indirect Costs

Indirect Costs = almost everything else

- AKA
 - Operating Expenses
 - Fixed Costs
 - General & Administrative Expenses
- Examples:
 - Insurance
 - Rent
 - Management salaries
 - Accounting
 - Office supplies
 - Marketing

Monthly Summary

	Jan-20	Feb-20		Mar-20
Revenue				
Private Sessions	\$ 3,950	\$ 4,135	\$	4,789
Yoga	\$ 800	\$ 950	\$	2,100
Retail	\$ 275	\$ 275	\$	629
Total Revenue	\$ 5,025	\$ 5,360	\$	7,518
Direct Costs				
Retail	\$ 163	\$ 163	\$	373
Trainers	\$ 500	\$ 500	\$	1,000
Total Direct Costs	\$ 663	\$ 663	\$	1,373
Gross Profit	\$ 4,362	\$ 4,697	\$	6,145
Gross Margin	87%	88%		82%
Indirect Costs	\$ 10,039	\$ 5,039	\$	4,918
EBITDA	\$ (5,677)	\$ (342)	\$	1,227
EBITDA Margin	-97%	3%		12%

Action Items

Pricing

- Talk to customers
- Use the pricing spreadsheet

Profit Plan

- Create sales funnels
- Estimate %s sold
- List direct costs
- List indirect costs
- Create a monthly Profit Plan



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